



**CONCORSO PUBBLICO, PER SOLI ESAMI, PER LA COPERTURA DI N. 1 POSTO DI “ASSISTENTE SOCIALE” - AREA DEI FUNZIONARI E DELL’ELEVATA QUALIFICAZIONE - A TEMPO PIENO E INDETERMINATO, PER LE ESIGENZE DEI SERVIZI SOCIALI (indetto con determinazione dirigenziale R.G. n. 1828 del 2.8.2024).**

## **QUESITI**

### **PROVA 1**

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#### **Argomento di discussione**

L’accesso al servizio sociale: descrizione delle diverse tipologie, delle relative peculiarità e degli approcci operativi da mettere in campo.

#### **Traduzione**

REDESIGNING LOCAL WELFARE BETWEEN SOCIAL INNOVATION AND MULTI-STAKEHOLDER GOVERNANCE: THE CASE OF THE MUNICIPALITY OF PARMA IN PANDEMIC TIMES

The case of Parma is a typical case study for hypothesis testing. Parma has long been experimenting with the gradual involvement of the private sector (“the second welfare”) in co-management processes, introducing innovative services to cope with emerging social needs.

#### **Informatica**

Differenza tra PEO e PEC

### **PROVA 2**

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#### **Argomento di discussione**

La valutazione nel lavoro sociale: definizione, fasi e strumenti

#### **Traduzione**

REDESIGNING LOCAL WELFARE BETWEEN SOCIAL INNOVATION AND MULTI-STAKEHOLDER GOVERNANCE: THE CASE OF THE MUNICIPALITY OF PARMA IN PANDEMIC TIMES

The Covid-19 pandemic brought about inexorable changes that have contributed to rethinking the “traditional” policy path. The Municipality of Parma is a town in the northern Italian region of Emilia-Romagna. It has 198,292 inhabitants and is therefore the second most populous town in Emilia-Romagna. Parma is the case study for the current research.



## **Informatica**

Nella composizione di una e-mail, quali sono le differenze tra i campi "A", "Cc" e "Ccn"?  
Fare un esempio pratico

## **PROVA 3**

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### **Argomento di discussione**

Il lavoro sociale in situazioni di disagio socioeconomico: approccio metodologico, obiettivi, strumenti e finalità dell'intervento sociale.

### **Traduzione**

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The Municipality of Parma is one of the nine municipalities involved in the Welfare Innovation Local Lab project (WILL). The project aims to renew local welfare by formulating, adopting, and implementing new logics for welfare interventions that can overcome modern obstacles to the efficiency of local welfare services. The formulation of innovative policy strategies focuses on coping with existing social issues

### **Informatica**

Word, Excel e PowerPoint: cosa sono e a cosa servono

## **PROVA 4**

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### **Argomento di discussione**

Funzione di aiuto e funzione di controllo: criticità di questo duplice ruolo e metodologie utilizzabili.

### **Traduzione**

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The project's main pillar is the recomposition of public financial resources through a stronger coordination between different levels of governance (e.g., National Health Insurance Agency, Regions, and local entities) so as to facilitate the professionalization of welfare services through value-added activities. In other words the main goal is to enable the matching of supply (the providers) and demand (the beneficiaries) for local welfare services.

### **Informatica**

Posta elettronica: cosa si intende per Phishing?



## PROVA 5

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### **Argomento di discussione**

L'ISEE nell'erogazione di prestazioni attinenti ai servizi sociali: strumento o vincolo?

### **Traduzione**

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To fulfill the above-mentioned goals, the project guidelines include three factors for the success of potential innovative initiatives: (i) pooling the demand for welfare services (sharing the costs of services among several families with the same needs, for example by sharing babysitters); (ii) using technological tools (i.e., online platforms) to increase the efficiency of welfare services while lowering their costs; and (iii) expanding the coverage of services to allow access to the widest number of recipients

### **Informatica**

Come si verifica la validità del certificato di un documento con estensione .p7m ?